Installation, Maintenance
and Operation Manual

Radius, LLC • 4922 Technical Drive • Milford, MI 48381
# Contents

1. Before operating actuator ........................................ 3

2. About EW actuators ............................................. 4
   1) Internal & external component ................................. 5,6
   2) Internal component ........................................... 7,8
   3) Specification ................................................. 9
   4) Features & Structure ........................................ 10
   5) Mounting Base (ISO5211) ................................... 11
   6) Removable drive bushing .................................... 12

3. Sizing and Application ........................................ 13

4. Setting ............................................................ 14
   1) Manual operation ............................................. 15
   2) Limit switches ............................................... 16
   3) Torque switches ............................................. 17
   4) Travel Stops ................................................ 18
   5) Indicator .................................................... 19

5. Location of actuator on the pipeline .......................... 20
   1) Location of actuator on the pipeline ......................... 21
   2) Orientation of actuator ..................................... 22

6. Electrical wiring ................................................. 23
   1) Before wiring ................................................ 24
   2) Electrical wiring ............................................ 25
   3) Checking the rotating direction of actuator .............. 26
   4) Commissioning(Electrical) .................................. 27

7. Others ............................................................. 28
   1) Jamming ....................................................... 29
   2) Special tools for setting .................................... 30

8. Caution ............................................................ 31

9. After sales service ............................................... 32

10. Maintenance ..................................................... 33
    1) Lubrication ................................................. 34
    2) Regular operation ....................................... 35
    3) Maintenance ............................................. 36
    4) Others .................................................... 37
Many thanks for purchasing the EW Series electric actuator!
For safe and proper operation, please carefully read this manual before using it and save it for reference.

Important Note: The content of this manual is subject to change without individual notice.

1. Before using actuator
Please check individual test report, nameplate and electrical wiring (inside of actuator).
1) Visual check: Painting, indicator, hand-wheel etc
2) Specification: users may check test report and name plate to be sure actuator is suitable for requirement specification of application
3) Optional items: Check if all optional items are correct.
4) Check if electrical specification is correct (wiring diagram inside of actuator, name plate).
5) Check if the electrical power is correct.
6) Check if instruction manual, test report (Warranty papers) and electrical wiring diagram are supplied.

If there is any discrepancy, please ask local distributor of Radius to solve or replace any discrepancy immediately.
2. About the EW Series actuator
1) External components
EW SERIES  MODELS: EW880 EW1400 EW2100 EW3100 ERW4400 EW7000 EW9700 EW13000 EW17000 EW26500

EW 13000 to EW 26500

2) Internal components

EW-880 to EW-9700
3) Specification (On-Off)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enclosure</td>
<td>Weather proof enclosure IP67, NEMA 4 AND 4X, O-RING Sealed</td>
</tr>
<tr>
<td>Main power supply</td>
<td>110/220V AC 1Ph, 380/440V AC 3Ph 50/60Hz, 24V DC ±10%</td>
</tr>
<tr>
<td>Control power supply</td>
<td>110/220V AC 1Ph 50/60Hz, ±10%</td>
</tr>
<tr>
<td>Duty cycle (On-Off)</td>
<td>S2, 20~50% Max 30Min</td>
</tr>
<tr>
<td>Duty cycle (Modulating)</td>
<td>S4, 30<del>50%, 300</del>1200starts/hour</td>
</tr>
<tr>
<td>Motor</td>
<td>Squirrel caged induction motor</td>
</tr>
<tr>
<td>Limit switches</td>
<td>OPEN/CLOSE, SPDT, 250V AC 10A RATING</td>
</tr>
<tr>
<td>Torque switches</td>
<td>OPEN/CLOSE, SPDT, 250V AC 10A RATING (Except for EW880)</td>
</tr>
<tr>
<td>Stall protection (Temp.)</td>
<td>Built in thermal protection, OPEN 150°F±5'/CLOSE 206°F±15°F</td>
</tr>
<tr>
<td>Travel angle</td>
<td>90°±5'(0°~100°)</td>
</tr>
<tr>
<td>Position indicator</td>
<td>Plate with indication arrow</td>
</tr>
<tr>
<td>Manual override</td>
<td>De-clutchable</td>
</tr>
<tr>
<td>Self-locking</td>
<td>Provided by double worm gears (No brake)</td>
</tr>
</tbody>
</table>
EW SERIES MODELS: EW880 EW1400 EW2100 EW3100 ERW4400 EW7000 EW97000 EW13000 EW17000 EW26500

<table>
<thead>
<tr>
<th>Mechanical stopper</th>
<th>1 each for each travel end (OPEN and CLOSE), external adjustable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heater</td>
<td>5W (110/220V AC) Anti-condensation</td>
</tr>
<tr>
<td>Cable entries</td>
<td>2- PF3/4&quot; TAP</td>
</tr>
<tr>
<td>Lubrication</td>
<td>EP Type grease</td>
</tr>
<tr>
<td>Terminal block</td>
<td>Screw and lever push type (Spring loaded)</td>
</tr>
<tr>
<td>Ambient temperature</td>
<td>-10-150° F Except for optional electronic board)</td>
</tr>
<tr>
<td>Ambient humidity</td>
<td>90%RH Max, (Non-condensate)</td>
</tr>
<tr>
<td>Dielectric strength</td>
<td>1500V AC 1 minute</td>
</tr>
<tr>
<td>Insulation resistance</td>
<td>500V DC 30M Ohm</td>
</tr>
<tr>
<td>Anti-vibration</td>
<td>X Y Z 10g, 0.2-34Hz, 30minutes</td>
</tr>
<tr>
<td>External coating</td>
<td>Dry powder (Polyester)</td>
</tr>
</tbody>
</table>

4) Features and structure
   (1) General:
   EW series electric actuators designed for the 90 degree turn application such as damper, ball, plug, butterfly valve and other equipment.
   (2) Wide range of torque
   Min. 880 to 80000 inch pounds of torque spanning 11 models.
   (3) Housing
   The Housing is hard-anodized AL alloy and external coating of epoxy powder is suitable for the severe conditions especially against corrosion. Housing is designed in accordance with standard of ex-proof and IP67.
   (4) Sealing
   Sealing provided by double O-ring system
   (5) Manual Override
   Just by pulling the lever, operating mode is switched to manual. By supplying electrical power to actuator, clutch is automatically disengaged from manual and operating mode is switched to electric operation.
   (6) Gear & Self locking
   2nd staged Double worm gear prevents movement caused by backward force transferred from valve provides an exact stable position of actuator and valve when electrical power is off.
   High efficiency, low noise level and trouble free design are another advantage.
   (7) Manual hand-wheel
   The Size of hand wheel is designed according to required torque to move the actuator, so that operator can easily move the actuator by hand.
   (8) Motor
   Motor specially designed for EW actuator has several features such as high output power, high efficiency and thermostat installed inside of motor prevent from overheat of motor and thermal damage of motor coil.
   (9) Limit switch
Since limit switch is directly driven by the 2nd output shaft, position during operation is continuous and accurate. Setting of Cam is so easy and once cam setting is done, position is almost permanent unless operator changes setting again.

(10) Torque switch
Torque switch driven by the 2nd output drive shaft, position during operation is continuous and accurate. Torque spring which detects the variation of torque during operation is installed to prevent damage of valve and actuator under overload condition.

Once actuator is under overload, torque switch is tripped and actuator stops immediately. Switches are installed for both open and close directions. This switches set by factory can not be set again without checking with factory.

(11) Space heater
Spacer heater is installed to prevent damage caused by condensed water inside of actuator and includes internal thermostat inside to prevent overheating.

(12) Stopper bolt (Mechanical Travel Stops)
Stopper bolts installed for both close and open directions prevent actuator’s travel over the limit during manual operation and also protect internal gearing disengagement.

(13) Indicator
Indicator directly driven by 2nd output drive shaft
Operator perceives exact current operating situation even from a distance.

(14) Terminal block
Spring loaded terminal strip protects vibration and provides for additional contacts.

(15) Wiring
Basic wiring is standardized to be simply and optimal, so that variation depending on electrical specification and options can be so easy and simple.

(16) Adaption
Mounting base is designed according to ISO5211 but different dimension depending on application is also possible. Removable drive bushing provides convenient custom machining.

(17) Lubrication
Actuator is lubricated with EP type Moly Grease, no need to field lubricate.

(18) Others
EW guaranty high performance, high quality product throughout various and severe test and inspection.
5. Mounting base according to ISO5211 standard

EW880

EW1400, EW2100

EW3100, EW4400

EW7000, EW9700
Removable Drive bushings for adaption
EW SERIES MODELS: EW880 EW1400 EW2100 EW3100 ERW4400 EW7000 EW9700 EW13000 EW17000 EW26500

EW 13000/17000/26500

φ75(MAX)
3. Sizing and application

1. Sizing should be done after careful reviewing valve factory, temperature, characteristics of fluid and etc.
2. Review application for special conditions such as high and low temperature, abrasives, severe corrosion, high vibration, please consult with our technical dept before selecting actuator.

4. Setting

1) Manual operation

   Pull the lever toward hand-wheel until lever moves perpendicular to pipeline.
   If lever does not move, try again while turning hand-wheel slowly.
   There is a casting mark to indicate rotation direction on hand-wheel
   Clockwise is the close direction and counter clockwise is the open direction.
   There is no need to position the lever back to the original position for electrical operation.
   Once electrical power is on, the lever will automatically return to its original position by internal clutch mechanism.
2) Limit switch setting

Pull the lever for manual operation and turn hand-wheel to move actuator full close(Or open) position
Loosen the bolts tightening cam by L-wrench, and turn CLS(Or OLS) cam to CW (or to CCW), so that cam may hit the lever of close(Or open) limit switch.
Then tighten the bolt by L-wrench

3) Torque switches

Torque Switches are set by factory before delivery and there is no need to set the switches again, to check the function:
Push the lever of close switches by screw driver until “click” sound is heard, actuator should stop immediately. If it stops, switch is functional.
Check open switches as per just above.
There is no guaranty in performance if settings are changed.
Before changing setting, please consult with factory.
4) Stopper bolt (Travel Stop) setting

Before manual operation, loosen both nuts and turn stopper bolt outward by 3 ~ 4 threads.
Move actuator manually to full close position.
Once cam hits the lever of limit switch to trip, stop manual operation.
Then turn close stopper bolt inward until it stops (End of stopper bolt contacts the 2nd worm gear).
Turn close stopper bolt out by 2 threads and tighten the nut.
Repeat same procedure above for open stopper bolt setting.

5) Indicator setting

Move actuator full close position and turn indicator by hand until orientation of indicator is aligned to the stop indicator of window.
Tighten the bolt (Be careful not to be injured by the sharp edge of the indicator.
Design of the indicator is according to AWWA standard.
5. Recommendation for installation of actuator in the pipeline

1) Location of actuator on the pipeline

2) Orientation of installation of actuator

   It is recommended to install the actuator in a position where cable entry is bottom orientated for watertight function and hand-wheel faces front for easy manual operation. Reserve the space for maintenance.
6. Electrical wiring

1) Before wiring
   Cable entries are machined with PF3/4” tap and sealed by Plug before delivery.
   Please retain any unused plugs for both cable entries.
   Please make sure to seal the entries by using rubber or metallic packing after wiring, so that water may not enter the actuator.
   On ex-proof models, please make sure to use the certified connection component which is at least same grade with actuator.
   This is not our scope of supply, but if user don’t use suitable component, factory won’t guaranty the performance of ex-proof actuator.

2) Electrical wiring
   Check if electrical specification like as power, wiring, etc are correct.
   A wiring diagram is supplied with actuator.
   Wiring should be done as per the given wiring diagram, such as power, control power, internal wiring and ground.
   Make sure to supply electric power to heater for keeping inside of actuator clean and dry.
   Make sure to check wiring to the terminal is secure.
   Make sure that one relay operates one actuator only (Can not operate two or more actuators simultaneously)
   Make sure to clean inside of actuator and no foreign material inside.

3) Check rotating direction
   In 3 phase actuator, operator should check the rotating direction of actuator before electrical operation.
   If operating direction is wrong, limit switches don’t function and will result in damage from jamming or motor overheating.
   Set the actuator at 50% open (or Close) position by manual operation and supply power to the actuator and check it’s rotating direction.
   If actuator moves open as per open signal, the direction it is O.K, but reverse, change the wiring.
   Among 3 of power wires, change 2 wires each other.
   Then check the rotating direction again in order to confirm.

4) Commissioning
   Make sure to check the rotating direction of actuator first before operation.
   Check the function of limit and torque switches, direction of indicator and space heater.
   Check lever movement (Manual override)
   Check the lamps in the control panel.
   After commission, please make sure to tighten the 4 bolts of the top cover and to do proper sealing.
7. Others

1) Jamming
   In case that actuator moves in the wrong direction and moves further beyond the travel limit, the internal worm gear contacts the mechanical travel stop. This may cause jamming of the actuator.
   How to solve
   - Turn off power
   - If jamming is happened during the close rotation, loosen stopper bolts and back out 2-3 threads.
   - Pull the lever and put it manual position.
   - Turn hand-wheel to counterclockwise until 50% open position.
   - Check rotating direction again.
   - If everything is O.K, put stopper bolt in original position.
   - If jamming is happened during open, procedure is same as close, but turn hand-wheel to clockwise.

2) Special tools for setting
   - L-Wrench 1 set (Metric)
   - Screw drivers (++, +)
   - Spanner set (Metric), Monkey spanner 200mm, 300mm 1 each,
   - Wire stripper, Long nose, Light
   - Multi Meter (AC, DC Volt, Resistance)
   - DC signal generator (0~4mA DC): RPC option
   - mA DC Meter (0~25mA DC): RPC and CT

8. Caution

   Selection of valve and actuator: Review all specification of valve and actuator carefully before making selection and reserve about 30% torque of actuator for safety purpose. Option: Please consult with factory before making selection, if possible.
   Before setting limit switch, please don’t operate actuator full open or full close.
   After electrical wiring, make sure to secure the sealing of cable entries.
   Before operating actuator, please review this manual carefully and follow the instruction. Please consider cautionary operating conditions such as temperature, humidity, vibration, voltage drop.
   Storage: Keep actuator dry, clean and cool.
   Trouble shooting: Please refer to following trouble shooting but please don’t dismantle the actuator without consulting the factory.
   If repair or maintenance is required, please check the model, electrical condition, serial Number and current situation to inform factory.
9. After sales service

1. Trouble shooting

1) 110/220VAC 1Ph, 380/440VAC 3Ph actuator

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Cause</th>
<th>Counter plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actuator doesn’t work at all</td>
<td>Check if power is on</td>
<td>Power on</td>
</tr>
<tr>
<td></td>
<td>Check if voltage is too low</td>
<td>Check power</td>
</tr>
<tr>
<td></td>
<td>Motor and supplied power is different</td>
<td>Check motor power and supplied power</td>
</tr>
<tr>
<td></td>
<td>Wiring is not correct and tight or loosen</td>
<td>Do wiring again tightly</td>
</tr>
<tr>
<td></td>
<td>Coil of motor is damaged</td>
<td>Change the motor</td>
</tr>
<tr>
<td></td>
<td>Thermostat of motor trips</td>
<td>Change thermostat</td>
</tr>
<tr>
<td></td>
<td>Capacitor is damaged</td>
<td>Change the capacitor</td>
</tr>
<tr>
<td></td>
<td>Setting of limit and torque switch is not correct</td>
<td>Do setting switches again</td>
</tr>
<tr>
<td></td>
<td>Jamming happens</td>
<td>Check rotating direction per instruction</td>
</tr>
<tr>
<td>Torque switch open</td>
<td>Actuator is undersized</td>
<td>Select again as per real require</td>
</tr>
<tr>
<td></td>
<td>Foreign material between valve seat and disc</td>
<td>Remove foreign material</td>
</tr>
<tr>
<td></td>
<td>Stopper bolt is set prior to limit switch</td>
<td>Reset the stopper bolt</td>
</tr>
<tr>
<td>Switching to manual is not possible</td>
<td>Lever is not fully pulled over</td>
<td>Fully pull over the lever</td>
</tr>
<tr>
<td></td>
<td>Lever is not pulled over because of jamming</td>
<td>Disengage the jamming</td>
</tr>
<tr>
<td></td>
<td>Clutch of lever and handle is engaged each other</td>
<td>Turning handle slowly, pull over lever</td>
</tr>
<tr>
<td>Abnormal signal indicator</td>
<td>Damage of signal LED</td>
<td>Change the signal LED</td>
</tr>
<tr>
<td></td>
<td>Damage of micro switches</td>
<td>Change the micro switches</td>
</tr>
<tr>
<td></td>
<td>Setting of limit switch is wrong</td>
<td>Reset switch</td>
</tr>
<tr>
<td></td>
<td>Stopper bolt is set prior to limit switch</td>
<td>Reset stopper bolt</td>
</tr>
</tbody>
</table>

10. Maintenance

1) Lubrication

Lubrication is already done by factory and generally no need field lubricate.

In places such as very dry condition below R.H 15% or high temperature higher than 90°F, it is required to lubricate every two years through Grease Nipple.

2) Regular operation

Electrical power always should be supplied to actuator and it is recommended to operate actuator once a week.

3) Maintenance

Please check operating condition, corrosion, painting, etc at regular intervals.

4) Others
Should you have any further queries, please contact us through Phone, fax and E-mail without hesitation.